



# Onderzoekt en behandelt in keten

Mauritsstraat 36

5616 AB Eindhoven

T 040-2446654

## House rules Brochures are available in the waiting room

No smoking in and in front of the practice

No food allowed in the treatment rooms

Please try to limit your cell phone use and conversations in the waiting room

Boerrigter physical therapy isn't responsible for any damage or loss of your personal belongings left unattended

Your personal information is used in strict confidence

If you need to cancel or reschedule your appointment, please do this at least 24 hours in advance. There is a 75% charge of treatment for not giving a 24 hour notice

We appreciate cleanliness and hygiene, please take that into account

We appreciate norms and values

We have the right to refuse treatment for a patient that does not comply with our rules

It is mandatory to show us your ID at your first visit to our practice

Depending on the treatment you receive, a treatment is minimal 20 minutes maximal 30 minutes, including administration for the physical therapist

If you have any complaints about the treatment or physical therapist, we appreciate you first speaking with us about it. If you and your therapist can no reach an agreement, you can fill in an official complaint formula and send it to the KNGF. The formula is available in the hall of the practice

With the acceptance of guide dogs (pets), pets are not allowed in the practice